



24<sup>th</sup> March 2020

Dear Member,

On behalf of the IHI Board, the Executive Team and myself, I want to take this opportunity to reach out to all of you at this particularly challenging time for our sector so you know that the Hospitality community that makes up the IHI is available to you as a support at this time.

At the IHI we pride ourselves for being Ireland's largest Professional Network for the Hospitality Sector and now is the time for you to use this network for support, guidance, advice and counsel as no other.

Tina and Cynthia have worked on creating a COVID-19 Resources page (see below) where you will find all manner of resources in the areas of HR, sales & marketing, web guidance and more to help and support you in planning your work over the next few weeks and months.

Tina, as our National Executive officer is available as a contact point to help address any queries or offer support you might require. I understand as late as yesterday, she managed to round up some extra cases of sanitizer from our membership base to help out another member who has a shortage. It's great to see that your network works!

We have also taken some decisions in the past few weeks:

- Tina and Cynthia are now working remotely and all calls to the office number have been redirected without issue. Of note the desk number is 01- 6624790.
- No events are scheduled for the month of March or April at the moment - we will continue to review the possibility of events in May /June as appropriate.

Our focus like many of you now is to use this time to catch up on all manner of to -dos' that have been sitting on the list for months if not years!

We are anxious for you to know that the Institute is available to you for contact and support as you wish to use it. If there is anything that we can do on your behalf please let us know.

If there are any resources you are happy to share with us that we can load up on the COVID-19 page we would love to hear from you.

In the meantime, stay safe, be well and we wish you all the very best in these challenging times.

**Oonagh, Tina and Cynthia**  
**Irish Hospitality Institute**  
**Tel: 01 6624790**

## Helpful Resources & Links

To meet the immediate and urgent needs of our industry, Fáilte Ireland is focusing its resources on supporting tourism businesses through the impact of COVID-19. Click below to access practical support packages.

<https://www.failteireland.ie/Supports/Managing-Business-in-Unprecedented-Times>

[HR Suite - Corona Virus Fact Sheet](#)

[https://www.ihl.ie/cmsFiles/coronavirus\\_factsheet\\_from\\_the\\_hr\\_suite.pdf](https://www.ihl.ie/cmsFiles/coronavirus_factsheet_from_the_hr_suite.pdf)

Great Place to Work - Key Values to Support Your Response to Covid-19

<https://www.greatplacetowork.ie/great-content/blog/key-values-to-support-your-response-to-covid-19/>

## Other useful links:

HSE: <https://www2.hse.ie/coronavirus/>

Fáilte Ireland: <https://www.failteireland.ie/>

Department of Health: <https://www.gov.ie/en/organisation/department-of-health/?referrer=>

Department of Social Protection: [www.gov.ie/pandemicsupport](http://www.gov.ie/pandemicsupport)

Department of Transport and Tourism: <https://www.gov.ie/en/organisation/department-of-transport-tourism-and-sport/>

Core Optimisation

<https://www.coreoptimisation.com/managing-online-presence-covid-19-crisis/>