



IRISH HOSPITALITY INSTITUTE

2025

Hospitality
Management
Awards



NOMINATION GUIDE

2025 IHI Hospitality Management Award Sponsors



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IHI Hospitality Management Awards

Established in 1966, the Irish Hospitality Institute (IHI) is the professional membership body for those working in the hospitality, tourism, and catering sectors in Ireland. Since its inception, the IHI has championed professional development and lifelong learning through seminars, conferences, networking events, and a range of management training and development initiatives.

The annual IHI Hospitality Management Awards (HMAs) is a prestigious event that celebrates excellence within our industry by honouring its greatest asset—our people. By nominating a manager or colleague, you are recognising their dedication, professionalism, and commitment to the hospitality industry, and offering them the opportunity to be acknowledged with a highly respected award.

The HMAs are designed to recognise individual achievement, focusing on professionalism, dedication, and excellence. Nominees are assessed through a rigorous judging process that evaluates leadership, technical expertise, continuous learning, and the innovation and enthusiasm they bring to their roles.

A panel of IHI Judges is made up of senior industry figures working to shortlist a minimum of 3 to a maximum of 5 nominees per category. The successful short-listed nominees are called to interview. Each nominee is scored by the judging panel based on their interview and the winner of each award is announced at the IHI Founders Evening & Hospitality Management Awards.

WHO SHOULD BE NOMINATED

A manager with at least two years' experience with overall responsibility for their department within an individual property, catering operation, tourist attraction or visitor experience.

Key Dates

- Nominations Open: Wednesday, 16th July 2025
- Nominations Close: Wednesday, 27th August 2025
- Graduate of the Year Nominations Close: Thursday, 18th September 2025
- Interviews: Monday, 6th & Tuesday, 7th October 2025

Shortlisted nominees will be notified of their interview schedule from Monday, 16th September 2025. Attendance is mandatory. If a nominee cannot be present on the allocated date, their nomination may be withdrawn.

Awards Ceremony

The IHI Founders Evening & Hospitality Management Awards 2025 will take place on Thursday, 27th November 2025, at the Clayton Hotel, Burlington Road, Dublin.

Nomination Process

The IHI HMAs nomination platform (Award Force) will open on the 16th of July, 2025. IHI Members will receive a link to the platform where they will be invited to create a login and commence the nomination process.

Things to Remember

- There are seventeen award categories in which to nominate.
- Nominating recognises the commitment and professionalism of individuals within your team.
- Please read the criteria for the category you are nominating within.
- Be sure your nominee is working within the role you are nominating them for.
- All information provided to the IHI is used only for the awards process.
- We encourage the nominator to make full use of the word count for each question to effectively showcase the nominee's skills and accomplishments.
- Please review your nomination before submission, ensuring all the relevant information is accurate.
- IHI members are eligible to nominate a total of 2 individuals.
- It is imperative that you dedicate time to your nomination and not leave it to the last minute.



HOSPITALITY GRADUATE NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Universities and Technological Universities will be invited to nominate graduates from Hospitality & Event Management programmes who they believe demonstrate creativity in an academic environment and display an aptitude for success.

CRITERIA, ELIGIBILITY & NOMINATION DETAILS

Criteria:

- Nominated candidates must demonstrate expertise in the following areas:
- Provide an example of learnings from college which have made them more effective managers or supervisors.
- Demonstrate excellence in customer care
- Display strong interpersonal and communication skills within your team
- Display leadership skills be they in a college project or work situation
- Display awareness and understanding of industry trends.
- Identify and give examples of key achievements in your current role.

Eligibility:

- Nominees must be graduates of the 2024 graduating class from a Hospitality and Event Management programme up to and including Honours Degree level.
- Nominations should be made by a College representative.
- Following receipt of completed nominations, a shortlist will be drawn up by an independent industry representative adjudication panel.
- Shortlisted candidates will then be invited to interview.

Nomination Details:

Nominees for this award must be nominated by a University or Technological University representative who is a current member of the Irish Hospitality Institute and who has detailed knowledge of the nominee's academic performance. **The final closing date for nominations is Thursday, September 18th 2025.**

NB: Interviews for the shortlisted nominees will be held on **Tuesday, October 7th, 2025**. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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RISING HOSPITALITY MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Rising Managers in the Irish Hospitality Industry at all department levels in an individual property, catering operation, tourist attraction, visitor experience or venue.

CRITERIA, ELIGIBILITY, & NOMINATION DETAILS

Criteria:

- A proven ability to motivate and lead within their department.
- A dedication to excellence in customer care within each department.
- Evidence of strong communication and interpersonal skills, both with management colleagues and the team.
- Display awareness and understanding of industry trends.
- Evidence of continuous professional development within their role.

Eligibility:

- Nominees for the Rising Hospitality Manager of the Year must be 30 or younger on the 27th of November 2025.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Monday, October 6th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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INSPIRING MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

A manager with at least two years' experience with overall responsibility for their department within an individual property, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- Highly self-motivated individual with excellent interpersonal, leadership, and communication skills.
- Leading a team of motivated and engaged colleagues to deliver customer satisfaction
- Demonstrates effective staffing, training, development, and motivation of their team.
- The ability to work with other departments within the business.
- Display their contribution to budgets and forecasting in their organisation.
- Display evidence of operations excellence across their department in their organisation.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th August 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Monday, October 6th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

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CONFERENCE & EVENTS MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Conference & Events Managers in the Irish Hospitality Industry within an individual property, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- A highly self-motivated individual with excellent organisational, interpersonal and leadership skills.
- A target-driven individual with a proven ability to generate business opportunities.
- Proven track record of customer enquiry conversions to sales.
- Displays excellent communication with clients and team members alike.
- The nominee should have an innovative approach to conferences & events.
- Display their contribution to budgets and forecasting in their organisation.
- The ability to work with and influence other departments within the business.
- Effective use of planning in their role and how this contributes to the overall strategy within the business.
- Demonstrate an understanding of the current industry and global marketing trends.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Tuesday, October 7th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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FOOD & BEVERAGE MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Food and Beverage Managers in the Irish Hospitality Industry within an individual property, group capacity, catering operation, tourist attraction, visitor experience or venue.

Criteria and Nomination Details

Criteria

- Highly self-motivated with excellent interpersonal, leadership and communication skills, displaying excellence in communicating with guests/ clients and team members alike.
- Demonstrate a commercial record of developing innovative food and service-based initiatives in a sizeable Food & Beverage / Catering operation renowned for its quality food offering.
- Demonstrates the ability to operate effectively across departments/units in delivering service quality and growth within the business.
- Displays excellence in managing budget, forecasting and revenue analysis.
- Proven to have positively impacted the organisation's F&B service offering in terms of innovation, revenue, customer service, quality and technology
- Display an ability to meet challenging objectives within the organisation.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th August 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Monday, 6th October 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend the interview. To nominate in this category, please [click here](#).

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BAR MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

A Bar (Beverage) Manager within the Irish Hospitality Industry with responsibility for the bar/s within an individual property, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- Highly self-motivated individual with excellent interpersonal, leadership and communication skills.
- Demonstrates the ability to motivate and train their team to deliver high standards of service and product quality.
- Demonstrates a sound understanding of current and emerging beverage market trends.
- Displays evidence of cost control, labour costs and inventory management in line with the budget.
- Proven to have positively impacted the organisation's beverage offerings in terms of revenue, customer service and quality.
- Demonstrates the ability to work with and influence other departments within the hotel to ensure a seamless guest experience.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th August 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Tuesday, 7th October 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend the interview.

To nominate in this category, please click [here](#).

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RESTAURANT MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

A Restaurant Manager in the Irish Hospitality Industry, with overall responsibility for the Restaurant/s within an individual property, catering operation, tourist attraction, visitor experience or venue. (In Room Dining Manager, Room Service Manager, Food Services Manager, Outlet Manager)

- Highly self-motivated with excellent interpersonal, leadership and communication skills, displaying excellence in communicating with guests and team members alike.
- Demonstrates the ability to deliver excellent quality and service.
- Demonstrates adequate staffing, training, development and motivation of their team.
- Displays their contribution to budgets, cost control, and revenue targets.
- Manage guest feedback and resolve any issues with professionalism and care.
- Shows awareness of emerging trends within the industry to ensure these are reflected in the offering to guests.
- Evidence of continuous professional development

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th August 2025.**

NB: Interviews for the shortlisted candidates for all categories will be held on Monday, 6th October 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend the interview.

To nominate in this category, please click [here](#).

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ENVIRONMENTAL & FACILITIES MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Environmental & Facilities managers in the Irish Hospitality Industry, who have made substantive environmental and facility improvements or who have facilitated or supported environmental best practices within an individual property, group capacity, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- The individual must have delivered an environmental programme of exceptional quality within a group or company or within the Irish Tourism Industry.
- Demonstrate environmental improvements as a result of their actions and input.
- Illustrate how their performance has resulted in sustainable environmental management practices in the business.
- Show an awareness of global trends in environmental property management.
- Display an awareness of the costs and cost benefits associated with delivering environmental programmes.
- Strong communication, interpersonal skills and the ability to work with and influence other departments in their organisation from an environmental perspective.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Monday, October 6th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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ACCOMMODATION MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Accommodation Managers (Head Housekeeper, Executive Housekeeper, Executive Accommodation Manager) in the Irish Hospitality Industry, with overall responsibility for their department within an individual property or in a group capacity.

CRITERIA & NOMINATION DETAILS

Criteria:

- A highly self-motivated individual with excellent organisational, interpersonal and leadership skills.
- Demonstrates the ability to work with and influence other departments within the hotel to ensure a seamless guest experience.
- Displays strong attention to detail, with a focus on quality control, procedures, policy and operational efficiency.
- Demonstrates the ability to motivate and train their team to achieve the highest standards.
- Effective use of planning in their role and how this contributes to the overall strategy within the business.
- Displays their contribution to budgets, forecasting and labour cost management.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th August 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Tuesday, 7th October 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend the interview.

To nominate in this category, please click [here](#).

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FRONT OF HOUSE MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

A Front of House Manager (Reception Manager, Front Office Manager, Guest Relations Manager, Night Manager) leading front-facing operations, ensuring an outstanding customer experience within an individual property, tourist attraction, visitor experience venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- A highly self-motivated individual with excellent organisational, interpersonal and leadership skills.
- Display continuous improvement of service quality, driving team performance, and acting as a central figure in delivering the brand's service values and guest satisfaction.
- Demonstrates strong communication and interpersonal skills with the ability to work with and influence other departments within the organisation.
- Demonstrates awareness of changing trends and guest expectations.
- Displays their contribution to budgets, forecasting and a strong awareness of cost controls.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th August 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Monday, 6th October 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend the interview.

To nominate in this category, please click [here](#).

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FINANCE MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Finance Managers in the Irish Hospitality Industry within an individual property, group capacity, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- A minimum of 5 years experience working in a Finance Manager role within an individual property or in a group capacity.
- Demonstrate a track record of achieving the highest standards in the financial management of the business.
- Preparation and Implementation of annual budgets and forecasting.
- Provide timely and accurate financial statements
- Ensure that all financial regulations are met, through the maintenance of adequate systems of internal control.
- Prepare capital reviews as required by the General/Hotel Manager and/or accountancy and Finance Department.
- Provide support and leadership to the accounting and finance team
- Build financial awareness among colleagues in the management team.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Tuesday, October 7th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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Alkimii

REVENUE MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Revenue Managers in the Irish Hospitality Industry within an individual property, group capacity, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- An exceptional ability to manage and fulfil the objectives for which they are responsible.
- A proven record in Revenue Management and be the dedicated revenue resource for their business.
- Demonstrate clear, tangible actions that they have taken in the Revenue Management area to support and drive revenue and incremental revenue for their business.
- The nominee should be familiar with current industry trends and Revenue Management practices.
- The nominee must be responsible for financial and qualitative results in this area and be able to discuss how their revenue management strategy contributes to the overall success of their business.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Monday, October 6th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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SALES & MARKETING MANAGER OF THE YEAR NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Sales & Marketing, including Digital Managers in the Irish Hospitality Industry, within an individual property, group capacity, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- A target and results-driven individual with a proven ability to generate business development opportunities and deliver resulting sales.
- A team leader with strong communication, excellent interpersonal skills and the ability to work with and influence other departments in the hotel.
- Building their business brand and management of traditional and digital marketing campaigns.
- Display an innovative approach to marketing.
- Display their contribution to budgets and forecasting in their organisation.
- Effective use of planning in their role and how this contributes to the overall strategy within the business.
- Demonstrate an understanding of the current industry and global marketing trends.
- Evidence of continuous professional development within their role.

Nomination Details

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on **Tuesday, October 7th, 2025**. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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HUMAN RESOURCES & TRAINING MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Human Resource & Training Managers in the Irish Hospitality Industry within an individual property, group capacity, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- A proven track record of people management skills in their organisation.
- The ability to communicate and interact effectively with team members and business management.
- Display leadership skills and competencies in conflict and resolution.
- Strategic thinking to successfully shape and help lead the organisation.
- The ability to successfully manage cultural diversity in the workplace.
- Display innovation in the areas of employee recruitment and retention
- Training & career development across each department in the organisation.
- A detailed understanding of HR legislation.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on **Monday, October 6th, 2025**. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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EXECUTIVE HEAD CHEF NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Executive Head Chefs/Head Chefs in the Irish Hospitality Industry with overall responsibility for their kitchen within an individual property, group capacity, catering operation, tourist attraction, visitor experience or venue.

CRITERIA & NOMINATION DETAILS

Criteria:

- At least three years of experience in an Executive Head Chef role.
- A demonstrable ability to manage all aspects of the kitchen.
- Excellent leadership, interpersonal and communication skills to communicate with the kitchen team and colleagues throughout the property.
- Display excellence in managing budgets, food purchasing and cost controls.
- Evidence of workplace safety and detailed knowledge of kitchen hygiene legislation.
- Creative menu planning, food presentation and quality control.
- Display evidence of effective training and development of the kitchen team.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Tuesday, October 7th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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HOTEL DEPUTY GENERAL MANAGER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Hotel Deputy General Managers in the Irish Hotel Industry in an individual property.

CRITERIA & NOMINATION DETAILS

Criteria:

- At least three years of experience in a Management position at any level in the Hospitality Industry.
- Evidence of strong communication and interpersonal skills both with management colleagues and the team.
- To ensure the necessary support is given to the Department Managers and Supervisors when needed.
- Display strong business acumen and commercial awareness.
- Display evidence of operations excellence across each department in the hotel.
- Demonstrate support provided to the General Manager in making key decisions.
- Contribute to the overall profitability of the hotel, through monitoring revenue, budgets and cost control.
- Leading a team of motivated and engaged colleagues to deliver customer satisfaction in the business.
- Evidence of continuous professional development within their role.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2025.**

NB: Interviews for the shortlisted nominees for all categories will be held on Monday, October 6th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

To nominate in this category, please click [here](#).

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HOTELIER NOMINATION PROCESS

The nomination form is to be completed by both the nominator and the nominee.

**Please note, the CPD and Your Current Role sections are to be completed by the nominee. CPD can include seminars, webinars, short courses, and online training.*

WHO SHOULD BE NOMINATED

Hotelier in the Irish Hospitality Industry, responsible for managing an individual property or group capacity.

CRITERIA & NOMINATION DETAILS

Criteria:

- A minimum of five years' experience in a General Management role with an individual property.
- A business leader displaying strong communication and interpersonal skills both with the management team and across the business.
- An exceptional ability to manage their property, demonstrating how Hotel KPIs are delivered.
- Display the characteristics associated with financial acumen and sound modern commercial judgement.
- Display the ability to articulate the business mission and values to the team.
- Evidence of continual professional development in the area of senior management.
- Effective management of the hotel's reputation and display their positive contribution to the same.
- Display innovation in the field of hospitality management and an awareness of global industry trends.

Nomination Details:

Nominees for this award must be nominated by a current member of the Irish Hospitality Institute who has detailed knowledge of the nominee's professional ability. **The final closing date for nominations is Wednesday, 27th of August, 2024.**

NB: Interviews for the shortlisted nominees for all categories will be held on Tuesday, October 7th, 2025. Shortlisted nominees will be notified two weeks before their interview date and must be available to attend for interview.

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